

Video Relay Services (VRS) is wonderful to use. I want to see it become an important real-time communication service. The VRS is for me closer to functional equivalency than other telecommunications services. Please do not allow the FCC to further reduce the VRS rate of reimbursement until it becomes available 24/7 with high quality services and accessibility. Please also overturn the FCC's decision refusing reimbursement for video mail.

I have had the pleasure of working with the deaf. I cannot even begin to understand what it feels like to live in a "quiet" world. We are hearing people take advantage of the sense. I do not believe that anyone would be so oblivious to their needs and take away their monies and only means of communication via telephone. We have the liberty of talking with our friends, family and business associates as needed. But the members of the deaf community can only type to get their point across. Please do not take away this freedom from them. To do that is to take away a part of their life and humanity. Thanking you in advance,
Felecia Baum